

TAMPABAYSPORTS.COM – RETURN / EXCHANGE POLICY

TampaBaySports.com offers a 30-day return or exchange policy on most items purchased online. If you wish to return or exchange one or more items from your order, **please fill out the Return/Exchange Form** on the reverse side of this sheet and include it with your return. You may either ship your item(s) back to us, or if you're in the Tampa, FL area, you may drop it off at Tampa Bay Sports location at Amalie Arena (off the Plaza) or our International Plaza location during normal business hours.

All returns **MUST BE** postmarked within 30 days of the order date and be accompanied with the original packing slip. Any additional shipping charges for returning or exchanging an item will be the responsibility of the customer. **Shipping charges are non-refundable.***

All returned merchandise must be in its original condition at time of purchase and in original packaging with the original tags still attached to the items. We recommend using an insured, traceable method when returning unwanted items to ensure a safe delivery. Please allow 5-7 business days from receipt of delivery for the processing of the return.

- Items that cannot be returned:**
- Products that have been used, altered, worn, washed, or laundered
 - Personalized or customized jerseys
 - Drop shipped items
 - Clearance / Final Sale items
 - Playoff gear
 - Items removed from their original packaging
 - Bathing suits, board shorts, or undergarments

If you would like to **exchange** an item for a different item online, you should follow the standard return procedure, returning the unwanted item(s), then place a new order on TampaBaySports.com for the replacement item(s).

*If merchandise was damaged, defective, or there was a shipping error on our part, shipping charges will be refunded. Please send an email to store@tampabaysports.com or call 813-301-6940, Monday through Friday from 10 a.m. to 4 p.m. Determining if an item is defective will be at the discretion of management. All refunds will be credited to the original form of payment.

Please send all returns to the following address:

Tampa Bay Sports
Online Returns
401 Channelside Drive, Tampa, FL 33602
813-301-6940

TAMPABAYSPORTS.COM – RETURN FORM

PLEASE include the following form with your return. Once we receive the returned merchandise, we will credit your account within 3-5 business days. You will receive a confirmation email once this is completed. Original shipping charges are not included in the refunded price. Based on your financial institution, your refund can take up to 2-10 business days to reflect on your account statement.

We MUST have the following information in order number to appropriately process your return:

NAME: _____ **ORDER NUMBER:** _____

PHONE: _____ **EMAIL:** _____

Please fill out this chart for the item(s) you are returning:

ITEM ID	BRIEF DESCRIPTION / PRODUCT NAME	QTY.	SIZE	RETURN CODE

RETURN CODES

- A = TOO SMALL
- B = TOO BIG
- C = DON'T LIKE
- D = DAMAGED
- E = WRONG ITEM SENT

- F = WRONG ITEM ORDERED
- G = UNWANTED GIFT
- H = NOT AS PICTURED
- I = ORDERED BY ACCIDENT
- J = ORDERED TOO MANY

FOR INTERNAL USE ONLY

BY: _____

DATE: _____

NOTES: _____